

You care about helping people. We care about helping you do that efficiently and effectively.

CaseWorks™ Social Services Edition supports Social Workers and Case Managers as they compassionately prevent abuse and neglect by empowering families to achieve their highest potential.



Social Services Edition Key Features

Includes all Caseworks purpose-built standard features
(see reverse side)

CaseWorks Connect mobile app

- Generate and auto-fill forms
- Record audio and video files, including voice to text dictation
- Take photos
- Gather signatures
- Review relevant case documents in the field
- Sync files to casefile when you return to the office

PC laptop/desktop solution

- Auto-fill forms and packets
- Integrated eSignature functionality
- County attorney specific functionality
- Share, transfer, and own cases

Casefile Tabs to view case or workgroup documents & associated case documents

Supports Adult Services, Children's Services and Licensing DocTypes and workflows



CaseWorks has allowed staff to focus more of their time on the clients and less time on paperwork...made it possible to have 120 staff to work remotely and in the field."

Christy, Becker County, MN



CaseWorks™ | Better Document Management

CaseWorks™ is a cutting-edge document management system that rapidly deploys updates and responds to your changing needs thanks to our unique continuous delivery approach.

More than 150 Health and Human Services Units use CaseWorks™. They choose us for the features we offer, they stay because of the services we provide.

CaseWorks™ Key Timesaving Features

Import paper & electronic docs directly into Caseworks

Scan and Print2CW options

Automated Workflows & Document Routing

Notifications and Copies

Notify or copy docs to other units; Secondary teams can subscribe to receive copies of case docs

Autofill Forms & Packets

Electronic Signatures; Client, Caseworker & Participant autofill; NCT updates all DHS forms per DHS bulletin

Modify Documents

Annotate / Redact; Reorder pages; Split & Merge documents; Scan additional pages into existing document

Export, Transfer, Copy & Move Documents

Individual or selected groups of documents; Share documents between editions

Security

Privilege cases; Role-based permissions; Library level access/permissions

Other Features

Intuitive client navigation tool (APN)
Document menu for quick navigation
Appointment management
Tag & untag selected documents
Manage/share workloads
File Retention & Destruction
Archiving & Disaster Recovery
Statewide Casefile Transfer
Reports: Documents Processed & Activity Management

